

Rosin Eyecare Groupon FAQs

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Insurance Related Questions/Answers

Q: Can this Groupon be used along with a vision service plan/vision insurance?

A: This offer is not valid with managed vision care plans or any other discounts. "Not valid with managed vision care plans or any other discounts". Thank you.

Q: I have EyeMed as my vision insurance. Does this plan take care of the Dr's exam

A: Best plan of action is to contact Eyemed membership relations or go on line at www.eyemedvision.com and ask if the plan covers the eye exam. Or feel free to call any of our locations and we will be more than happy to help you.

Q: My insurance covers the eye exam and allows for \$100.00 towards glasses. How can I take advantage of my insurance benefits and Groupon?

A: Since you cannot combine the Groupon with any discounts or managed care vision plans, it would be best to use the exam benefit provided by your insurance, and use the \$200 Groupon toward Rx eyeglasses. That may be the best use of the Groupon, and perhaps to use the insurance benefit of \$100 for a back-up pair of Rx eyeglasses or Rx sunglasses.

Q: I understand the Groupon cannot be used with my insurance. However, I do need an exam and would use my insurance to buy contact lenses. I would like to also purchase a new pair of glasses. I could use the Groupon separately for that correct? Then I have \$250 in my Flex Spending account. Could I use that separately for a second pair of glasses or Rx Sunglasses?

A: Yes the way you outlined it - you can use the Groupon for one pair and the flex dollars for a different pair of RX eye glasses.

Q: I have Eyemed and it usually pays for the examination. Does this deal include the examination? Also, what are the upgrade lenses available and their prices? Also what other extras are popular and their prices?

A: This deal does not include the exam. So you could use your EyeMed benefit for the exam, if you do not have a valid Rx. And you can use the Groupon toward the Rx Eyeglasses or Rx sunglasses. As far upgrade lenses we have all the latest in lens technology from polycarbonate lenses, to mid index, high index, and hyper-index lenses. Based on your prescription our Opticians will help you understand which material is

best for your individual needs. Other popular lens treatments, coatings, and/or lens types include anti-reflective coating, transitions (lenses that get darker outdoors and lighter in-doors) polarized lenses and customized progressive lenses. Here are a few prices - (premium anti-reflective coating -\$89, standard anti-reflective coating \$59, polarize lens upgrade price an additional \$50 typically to base lens price).

Q: I have astigmatism, what do glasses start at with astigmatism and would it end up being cheaper to use Groupon or insurance for glasses if I have Eyemed for insurance?

A: Astigmatism - no extra charge based on astigmatism Rx - most optical companies do have charges based on high or low Rx - but not based on cylinder or astigmatism power. The price difference is typically a \$10 to \$20 add-on charge based on combined Rx. As far as insurance - It really depends on which plan you have through EyeMed. On average an Eyemed plan will save patients about 30% - 38%. This Groupon will save you about 50% to 75% depending on what frame/lens and coatings you choose. Based on consumer research the average pair of prescription eye glasses cost consumers \$327.00 per pair according to Jobson research (industry consumer research firm). Based on that data this Groupon would save you about 62% and the average EyeMed plan - 38%.

Brand Related Questions/Answers

Q: What brands does Rosin Eyecare carry?

A: Calvin Klein, Coach, Michael Kors, Pucci, Ray Ban, Prada, Lacoste, Valentino, Tiffany, Ferragamo, Fendi, DVF, Bebe, Nike, Hackett Bespoke, Ware Eyewear, Anna Sui, Lagerfeld, and Joseph Abboud, just to name a bunch.

Q: I have a pair of Chanel sunglasses that I would like to put prescription lenses in. The last store I brought them to told me that they couldn't insert new lenses. Are you able to do this?

A: Chanel sells frames that you can put prescription lenses into and other frames that are designed for fashion non-prescription sunglasses. This makes it very difficult to put prescription lenses into the fashion sunglasses - distortion free. Without seeing the frames it would be hard to know for sure which type of Chanel frames they are. Rule of thumb to help you with this decision. If the frames are very large, have a fairly extreme wrap shape, have the lenses affixed to the frame via drill mount (screws that go through the lens), and or you bought them in a department store or sunglass only store - chances are it may be difficult to insert prescription lenses. Q: Do any of your locations carry men's Prada eyeglasses?

A: In the past we have had 5 locations carry Prada - other brands we have are similar - Hackett London, William Rast, Ware Eyewear, Gant Rugger.

Q: I went to your website and couldn't locate any galleries. Do you have any pictures of your frames?

A: We are in process of updating our site to include a sunglasses gallery. As of right now, we do not have pics of frames by brand. Here is some info that may help, when we survey patients that have come to Rosin Eyecare for eyeglasses we find that about 2% of those patients that did not purchase eyeglasses did not find anything they liked - so 98% find something they really like. If you want to preview some of the

brands you can go to www.Marchon.com and preview a bunch of the brands we carry.

Frames/Lenses Related Questions and Answers

Q: Can this Groupon be used on just eyeglass frames - no lenses?

Q: Can I use the Groupon to purchase just the frame - no lenses?

A: This Groupon is ONLY valid on a complete pair of eyeglasses which included frames and lenses.

Q: Can I safely assume that \$200 would cover basic lens (no bifocal or trifocal) and frame? Or are they \$300 and I would have to spend an additional \$100 +? Just don't want any surprises after spending my \$50.

A: A basic lens (no bifocal or trifocal) typically runs about \$99 so if you choose a frame under \$100 - you are covered (we have several hundred frames in our locations under \$100). I think this deal is best described as having \$200 credit to go shopping (or after \$49 COST of the Groupon - \$151) credit to go shopping for glasses. So ultimately it depends on what your looking for - but we tried to structure this Groupon to be a great value for those that purchased the deal.

Exam Questions/Answers

Q: Is an eye exam at Rosin required in order to use the \$200 toward the purchase of glasses? In other words, do you need to spend \$100 to \$200 on an eye exam, and only then be able to use the \$200 Groupon 'credit'? I have a current prescription & just want to go in and buy new glasses - is that what I am able to do if I purchase this item?

Q. Can I transfer an eye exam I received a few months ago from another eye clinic?

A: You are not required to get an exam at Rosin Eyecare in order to use this Groupon. If you have a valid prescription, you are welcome to redeem this Groupon for a purchase of prescription glasses.

Q: What is a valid prescription? It has been approximately 1 1/2 years since my lat exam. What is the "good" time limit on an exam?

A: At Rosin Eyecare our contact lens Rx's and eyeglass Rx's generally expire after one year. Your eye doctor is required to give you your Rx if you request it and on the prescription should be an expiration date. We also frequently are asked by our patients to call the examining doctor's office to request the RX. My advice - call your eye doctor office and ask if your Rx is still valid - if yes we can call and request that Rx when you are in one of our locations. Just an FYI - we do recommend to our patients they have their eyes examined annually just to make sure all is well with your eyes.

Price Questions and Answers

Q: What do you charge for transition lenses? I have a 15 yr old that needs new glasses - nothing fancy for

the frames, but he has transitions and we would like to have those again. What price range are we looking at? frames and lenses with transitions.

A: With this Groupon no other discounts are applicable. Ordinarily we have a kids package available that includes polycarbonate lenses with anti-scratch coating and UV block for the price of the frame you child selects. Transitions is an add-on to that package of \$74.00 - for this Groupon the lenses would cost \$139 (polycarbonate lenses with anti-scratch plus UV block) plus \$74.00 for transitions plus the price of the frame (frames starting at \$69.00 and up). We think transitions is a great option for kids as your 15 yr old can attest - with our Kids Package the cost would be at a minimum of \$143 (\$69 frame with polycarbonate lenses with anti-scratch/UV Block plus transitions at \$74.00).

Q: I have tri-focal lenses. What is the approximate cost of tri-focal lenses?

A: Lined trifocal lenses start at around \$129 and consist of standard CR-39 material with anti scratch and UV block coating applied.

Q: Is there an additional charge for bi-focal prescription.

A: Lined bifocal lenses start at around \$119 and consist of standard CR-39 material with anti scratch and UV block coating applied. No lined bifocal lenses start at around \$199 and consist of standard CR-39 material with anti scratch and UV block coating applied.

Q: I do not have a current prescription. How much does an examine cost? Do I need to make an appointment?

A: A routine eye exam with one of our Optometrists starts at \$75.00 and you would need to make an appointment. Please call the location nearest to you and they can answer any and all of your questions.

Misc. Questions/Answers

Q: I was just at Rosin in Naperville on Friday and paid \$400 for new glasses. Can I buy this Groupon and still get the credit when I go back to pick them up?

A: Unfortunately the Groupon is valid on future purchases only. Perhaps you could use this Groupon on a pair of prescription sunglasses?