

When does my Groupon expire?

Your Groupon is valid for 3 months from date of purchase. You are not, however, required to take the course within 3 months, but you need to enroll in a class that is taking place in 2015. Feel free to visit our website for start dates.

I am not sure of my level in the language I want to study. Is there a placement test I can take?

Yes, in fact all non-beginners are required to take a placement test. We will contact you approximately 10 days before the beginning of the course in order to schedule a level test. You will first take a written test and then be interviewed by one of our teachers. Based on the combined results of your written test and oral interview, you will be placed in a class.

What will I learn in my course?

Your course comes with a syllabus as well as a list of what we call *Can-Do Statements*. While the syllabus is very detailed, the *Can-Do Statements* provide a summary of what you “can do” in your new language by the end of the five-week session. You will receive the syllabus and *Can-Do Statements* via email one week before the start of the session. Should you wish to peruse them beforehand, you can stop by the School and ask to see the Curriculum Guide.

What is the registration deadline?

Classes fill up quickly so we strongly recommend you register and make your payment at least 10 days prior to the start of the session.

Is it true that you offer discounts to senior citizens?

Yes, if you are 60 or older, you receive a 10% discount on tuition every time you register for a course at Rennert. Textbook purchases and the one-time registration fee are not included.

Do you offer make-up classes? What happens if I miss a class?

As our small group classes follow a particular curriculum, the classes cannot be made up as the material missed will not be covered again. We urge you to check your schedule before registering for the course to ensure that you will be able to attend all classes.

Can I observe a class before deciding whether to register?

As our classes are only 5 weeks, you can attend at a great price to try it out. We do not currently offer an option to observe a class as it would alter the experience of the enrolled students. If you would, however, like a tour of our modern facilities while classes are in session, please contact the Foreign Language office at 212-867-8700 for NYC and 305-400-4500 for South Beach. You can watch classes in progress through the glass windows and see the student-teacher interactions.

Do you offer daytime and weekend classes?

Currently, all of our small group classes are taught between Monday and Thursday in the evenings. If these hours do not meet your needs you might want to talk to our staff about taking private or semi-private lessons, which have more flexible scheduling.

What if I registered for a course but it does not have 4 students?

Courses need a minimum of 4 students to open. If we are unable to run the course, we will register you for the next available course.

I am going to have to miss a class during the next session. Can I get a deduction for the class I can't attend?

Students register for the entire session even if they cannot attend all of the classes. Again, we urge you to check your personal/professional calendar in advance to make sure you can attend all the classes. Please note that you must attend at least 3 out of 5 classes (or 7 out of 10 for the Spanish Plus program in South Beach) and demonstrate readiness for the next level before you can move on to the next level.

My employer will reimburse me for my course as long as I show proof that I've passed it successfully. Can I get an official letter from you at the end of the session?

Students are given a Certificate of Completion for each course as long as they have attended 3 out of the 5 (or 7 out of the 10 for Spanish Plus in South Beach) classes.

My class seems too basic for me; can I try the next level up?

All non-beginner students are level tested before the beginning of the course. If you feel that you have been placed in the wrong level, please discuss this with your teacher and/or with the Director of Studies.

Next week is a bank holiday, do we have class?

Rennert is open on Columbus Day and Martin Luther King Day but closed on Presidents' Day, Memorial Day, Independence Day, Labor Day, the Wednesday night before Thanksgiving, Thanksgiving, and the entire week that includes Christmas and the New Year. Our annual schedule pre-plans for these days off so that each class meets five times during every session. If in doubt, please refer to the course calendar. No "make-up" classes are ever required.

What is the average age of your students?

Our students have ranged in age from their 20s into their 80s with the average age falling somewhere between 30 and 60. A student has to be at least 18 years old to register in our small group classes.

How many levels are there?

There are a total of 8 levels per language. Each level takes 10 hours to complete.