

Nature's Sleep LLC 20 Year Limited Warranty®:

rev 2015

Nature's Sleep LLC will repair or replace any Nature's Sleep Visco Memory Foam mattress from the original owner should it be defective due to faulty workmanship or structural defects, at our option and subject to the limitations and conditions described in this warranty.

This limited warranty does not cover any normal increase or decrease in the feel or any normal decrease in the recovery feature of the Nature's Sleep LLC Visco Memory Foam material, neither of which affect the pressure-relieving qualities of the Visco Memory Foam.

This Limited Warranty Covers:

Any visible and lasting indentation (Body impression) greater than one and a half (1.5) inches not associated from a sag in the foundation, box springs, or platform (mattress support); and any physical flaw in the mattress causing the Visco Memory Foam material to split or crack, despite normal usage and proper handling.

During the first ten (10) years of original ownership, if the mattress is deemed defective, Nature's Sleep LLC shall be responsible for the repair or replacement costs of the mattress except for any handling or transportation costs associated with repairs or replacements.

- Years 11 through 20 we will, (at our option), repair the mattress at a handling cost to the original owner, or replace the mattress at a prorated charge to the original owner plus transportation costs. If we replace the mattress, the prorated replacement charge will depend on when the mattress is replaced.
- If the mattress is replaced during the eleventh year of this warranty, the prorated replacement charge the original owner pays will be fifty (50) percent of the original purchase price.
- If the mattress is replaced after the eleventh year but before this warranty expires, the prorated charge the original owner pays will increase five (5) percent for each subsequent year of the prorated period (i.e. 55% of the original purchase price).
- Nature's Sleep LLC mattresses are designed to be used on a firm, solid-surface, standard mattress foundation or boxspring or adjustable bed base (mattress supports). This warranty is contingent and based on tests conducted on "sets" that consist of our mattresses and acceptable mattress supports as noted above.

IF AN INAPPROPRIATE FOUNDATION, PLATFORM BEDFRAME USING A SLAT BASE WHICH ARE MORE THAN 4" APART (MATTRESS SUPPORTS) ARE USED WITH THIS MATTRESS, SUCH USE MAY VOID THIS WARRANTY AND ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Nature's Sleep LLC may require proof of the type and quality of the mattress support used with the mattress SHOULD THE ORIGINAL OWNER PROCESS a claim under this limited warranty.

The outer mattress cover is warranted for one (1) year from the date of original purchase against faults in material or workmanship. If the mattress, foundation, or cover is physically abused, damaged, soiled, burned, cut or torn, this warranty is void.

This warranty is valid only for the original purchaser of the product. An original purchaser is one who purchased the product directly from Nature's Sleep LLC or an authorized dealer of Nature's Sleep LLC. If you are not the original purchaser of this product, you take it "as is" and "with all faults." Proof of original purchase is required in order to be eligible to make a valid claim under this warranty.

Please register your warranty at www.naturessleep.com

Customer Service may be contacted by email at customerservice@naturessleep.com or mail to:

Nature's Sleep LLC
7143 W Broward Blvd
Plantation, FL 33317

This limited warranty provides the original mattress purchaser specific legal rights, one may enjoy additional rights based upon one's domicile state.

Please read the Following Important Information:

- Visco-Memory foam is a temperature sensitive material; therefore the ambient room temperature may affect the mattress feel. Very warm or humid weather may make the mattress feel extra soft, while very cold weather may render the mattress somewhat firmer. A bedroom temperature between 65°---75° Fahrenheit will generate the proper feel. If the feel is too firm, try removing the conventional mattress pad to increase the airflow and responsiveness of Visco-Memory material. If the feel is too soft, adding a conventional mattress pad should firm up the mattress.