

Notification of shipment:

Groupon will send an email to the customer notifying them when the product has been picked up along with tracking information.

Scheduling Delivery:

When the product reaches the final terminal closest to the destination location, Groupon's home delivery service provider will contact the customer via telephone to request a delivery window. If the customer is not available at the time of the initial call, the home delivery service provider will attempt to call the customer back every other day until there is a response. In situations where it a customer is unresponsive, the home delivery service provider may reach out via email.

Delivery will be scheduled during a four-hour delivery window on a specific date. Groupon's home delivery service provider will contact customer twenty-four hours before the scheduled delivery time to confirm delivery.

Valid for weekday deliveries between 8am-5pm only.

Threshold Delivery:

Delivery to: Groupon's home delivery service provider will deliver your product to the threshold of the doorway on the scheduled delivery date. Items 250lbs or over will be delivered to the garage area.

Packaging: The item will be left in the original packaging.

Assembly: Not Included

Adult Signature Required Upon Delivery

*Threshold is currently the ONLY level of service offered for this deal. Upgrades in the service level cannot be authorized through Groupon or its home delivery service provider at time of arrival.