

# Limited Warranty

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## **ON PARTS AND LABOR**

This Limited Warranty covers units that are purchased as new and in the United States Only. This Product is manufactured, distributed, and warranted by AmTRAN Video Corporation (hereinafter known as "Warrantor") under brand license by JVC KENWOOD Corporation. The Warrantor provides a warranty to the original purchaser of a new Product against defects in materials and workmanship for a period of one (1) year of non-commercial usage and ninety (90) days of commercial use. If a Product covered by this warranty is determined to be defective within the warranty period, the Warrantor will either repair or replace the Product at its sole option and discretion.

To obtain warranty service, contact our Technical Support:

Visit the Web Site: <http://jvc-tv.com/support>

Or call our Customer Support and Service Center

1-855-868-1928

PRE-AUTHORIZATION MUST BE OBTAINED BEFORE SENDING ANY PRODUCT TO A DESIGNATED SERVICE CENTER. Proof of purchase in the form of a purchase receipt or copy thereof is required to show that a Product is within the warranty period.

## **Parts and Labor**

There will be no charge for parts or labor during the warranty period. Replacement parts and Products may be new or recertified at the Warrantor's option and sole discretion. Replacement parts and Products are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service or replacement, whichever is longer.

## **Type of Service**

Defective Products must be sent to the designated service center to obtain warranty service. The Warrantor is not responsible for the transportation costs to the service center, but will cover the costs for return shipping to the customer. PRE-AUTHORIZATION IS REQUIRED BEFORE SENDING ANY PRODUCT TO A DESIGNATED SERVICE CENTER FOR WARRANTY SERVICE.

Product returned to designated service centers must utilize either the original carton box and shipping material or packaging that affords an equal degree of protection. Technical Support will provide instructions for packing and shipping the covered Product to the designated service center.

## **Limitations and Exclusions**

The Warrantor's one-year limited warranty only covers defects in materials and workmanship. This warranty does not cover product issues caused by any other reason, including but not limited to cosmetic damage, normal wear and tear, improper operation, improper voltage supply or power surges, signal issues, damages from shipping, acts of God, any type of customer misuse, modifications or adjustments, as well as installation and set-up issues or any repairs attempted by anyone other than by an authorized service center. Products with unreadable or removed serial numbers, or requiring routine maintenance are not covered. This one year limited warranty does not cover Products that are sold "AS IS", "Open Box", "FACTORY RECERTIFIED", or by a non-authorized reseller.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY.